COMMUNITIES FACILITIES SURVEY – MARCH 2020

This survey is directed at local service providers operating in the North Cadbury and Yarlington (NC&Y) Neighbourhood Plan area (which includes Galhampton and Woolston), to understand current and future service provision needs.

This survey will provide important evidence to underpin proposals in the Neighbourhood Plan, so thank you for taking part. The Neighbourhood Plan involves residents, businesses, service providers working together with landowners and developers to help shape future development in the Parish. More information can be found on our website https://www.northcadburyneighbourhoodplan.org.uk/index.php

Completing the survey should take no more than a few minutes. If you are unable to answer a question, please move onto the next.

Name:

Organisation:

Length of experience in local area:

Survey date: ……………………….

Q: What are the main services provided by your organisation?

Q: Approximately how many people use your services (weekly average)?

Q: Where do most of your "customers" come from (approximate estimates)?

	% from (NC&Y) Neighbourhood Plan area
	% outside of the area but within 5 miles (e.g. Castle Cary / Sparkford / Wincanton)
	% from more than 5 miles away (e.g. Yeovil and further afield)

Q: Please tell us whether the levels of use of your facilities at the current time mean that they are:

☐ under capacity (there is considerable under use)
☐ broadly at capacity
☐ over capacity (you are turning away customers)

Please give more detail here if you can:

....
....
....

Q: Can you tell us whether the premises you use at the current time have issues with:

☐ Vehicle access for customers
☐ Vehicle access for deliveries
☐ Parking for customers
☐ Parking for staff
☐ Causing noise or disturbance
☐ Causing light pollution
☐ Other

....
....
....
....
....
....
....

Q: How would you rate current Internet provision to your premises ?

☐ Good – More than enough capacity and speed (usually over 60Mbps)
☐ Average - Broadly capacity and speed are just about adequate (around 40Mbps)
☐ Poor – Insufficient capacity and speed (usually less than 10Mbps)

And how would you rate current mobile phone provision to your premises?

☐ Good – Strong 4G signal coverage
☐ Average - Average 4G signal coverage
☐ Poor – Weak or no 4G signal coverage

Q: On a scale of 1 – 5, where 1 is not important and 5 is extremely important, how essential is access to the internet and a mobile phone network at your premises?

	Not Important			Very Important	
	1	**2**	**3**	**4**	**5**
Good Internet access / speed	☐	☐	☐	☐	☐
Good Mobile phone access / speed	☐	☐	☐	☐	☐

	Up to 10Mbps	Around 40Mbps	Over 60Mbps
If the Internet is important what speed do you require?	☐	☐	☐

Q: Would an increase in the local population be likely to benefit your service?

- ☐   yes – it would enable us to broaden our services and grow our business
- ☐   slightly – it would help us to maintain our existing services
- ☐   no – it could cause a decline in the services we offer and threaten our business
- ☐   Other (please explain below)

Q: Are you looking to extend or relocate your services in the next 15 years?

- ☐   Yes – regardless of population change
- ☐   Possibly if required through population increase
- ☐   No - unlikely to change
- ☐   No - likely to close

If yes / possibly, please tell us whether this would be:

- ☐   Within the existing site
- ☐   Requiring a larger site in the local area
- ☐   Re-locating outside the area

If you would need to extend your site or find another site locally, please tell us the type and size of site that would be needed.

Q: Where do most of your staff live (approximate estimates)?

	Number of employees living in (NC&Y) Neighbourhood Plan area
	Number of employees living outside of the area but within 5 miles
	Number of employees living more than 5 miles away

Q: Do you have difficulty recruiting staff due to the lack of affordable housing in the local area?

	Yes
	Only sometimes
	Rarely / never

AND FINALLY…

Q: Is there any other information about your experiences that may be useful for us to consider in preparing our neighbourhood plan?

Thank you for your help. If completing this form please return by end March 2020 to: the Neighbourhood Plan Group, c/o Registry House, Sandbrook Lane, Galhampton BA22 7BG